



2023 HIV RESOURCE GUIDE

Shelby County, TN

Tipton County, TN

Crittenden County, AR

DeSoto County, MS

Marshall County, MS

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Disclaimer and Contact Information

Disclaimer

The nature of HIV care is constantly changing. With this being said, some of the information in this resource guide may become outdated with time. In order to continue providing accurate and specific guidance to those in and around the Memphis community, we ask that you **please contact us when you experience or become aware of one of these changes**. Please refer to the information located under the "Contact Information" section below.

Examples of changes might include:

- Services Provided
- Referral or Appointment Requirements
- Fee Differences
- Accepted Insurance
- Hours Changes
- Additional Contact Information
- Etc.

Data Collection

Information regarding organizations, services, and fees was collected from a team of research assistants at the University of Memphis from online sources, then verified via phone calls to each of these locations.

Questions?

If you have any questions, comments, concerns, or suggestions for this resource guide or upcoming HIV events, please contact the Mid-South HIV Faith Summit team using the contact information below.

Contact Information

Name: Dr. Latrice Pichon

Email: LCPichon@memphis.edu **OR**
SnapOutStigma@memphis.edu

Phone: (901) 410- 0384 (text or call)

Website: SnapOutStigma.com

Symbol Key

There are numerous symbols used throughout this guide to show other available services an organization may offer. Some symbols denote patient populations or types of care an organization has specifically noted working with or specializing in. Symbols are not inclusive of all of a site's services or attributes; it is best to contact the site directly to understand the services or targeted demographics.

Abbreviated descriptions are used throughout the Resource Guide, but full names and/or explanations of each symbol are included below. If you are uncertain what something may mean, look at the Navigating Language page included after this key.



HIV Testing is available at this site.



STI Testing is available at this site.



Ryan White Care medical care is available at this site.



PrEP is available at this site. Some places offer free or low-cost access, but you must inquire within the organization.



PEP is available at this site. Some places offer free or low-cost access, but you must inquire within the organization



This site specifically denotes mental/behavioral health services are available (e.g., psychiatry, individual therapy, group therapy)



Syringe service provider (SSP). You may exchange used syringes for new ones at this organization.



Narcan/Naloxone is available at this site. Training for use is available.



Condoms are free and distributed at this site.



Self-Testing/Order from Home is an available option. Services are available via mail. This means you can often order and perform a test at home by yourself before mailing it in to be tested.



Walk ins are accepted, you are not required to have an appointment.



This site specifically noted (online or via phone) that they are welcoming and accepting of the LGBTQIA+ individuals.



All ages (Youth, Adults, & Seniors) are welcome and served at this organization.



This organization noted being Christian and/or Faith-Based (online or via phone).



This site specifically noted that this service is confidential.



This site specifically noted that this service is anonymous.



Contact this site via phone (text or call) to receive services.

Navigating Language

HIV-Related

PrEP

- A once-daily pill that helps prevent HIV up to 99% when used alongside other protection methods (like condoms).
- It is for anyone who is:
 - HIV-negative, but is sexually active and wants to prevent HIV
 - At high risk for being exposed to HIV (through sexual contact or injection drug use)

PEP (Post-Exposure Prophylaxis)

- PEP stands for post-exposure prophylaxis, meaning you take it if you are HIV-negative after you've possibly been exposed to HIV (experienced a high-risk exposure to HIV-infection)
- PEP must be taken within the 72 hours (3 days) of possible HIV exposure, but the sooner the better. This medication must be continued for 4 weeks following the high-risk exposure
- PEP is not a substitute for PrEP.

Helpful reminders:

PreP helps you *PrEPare*

PEP you should put some *PEP* in your step to get checked out

Palliative Care

Palliative care a division of healthcare dedicated to individuals with chronic, long-term illnesses, including HIV. It is most commonly associated with end-of-life care via hospice, but this is only a small portion of all palliative care offers.

Palliative care offers:

- Long-term, person-centered care
- Mental health resources
- Pain management
- Advanced care planning

While palliative care options are not provided in this guide, palliative care can be helpful to integrate into a healthcare regimen for individuals diagnosed with HIV.

Ryan White Care (RWC)

RWC is a federally funded program that provides HIV care and treatment services to low-income HIV+ individuals. It also works to improve health outcomes and reduce HIV transmission of those with HIV. This is done so any person who does not have insurance will always be covered to receive the care they need if HIV+.

There are different parts of RWC that you can become eligible for as a way to help cover the cost of any HIV-related care. These parts are referred to as Part A, Part B, Part C, etc.—they all cover different HIV-related services.

Part B and Part C are the relevant parts of funding that include healthcare coverage for HIV+ individuals. For assistance affording HIV care and to obtain RWC funding, an individual must apply for Part B and Part C funding. Applications can often be completed with the assistance from the HIV clinic you receive HIV healthcare services from.

Part B

- HIV/AIDS primary medical care, essential support services, and medications for eligible residents.

Part C

- HIV counseling (education and mental health), HIV case management, regular HIV testing, periodic medical evaluations, therapeutic measures for preventing and treating the deterioration of the immune system and any conditions arising from HIV, and referrals (to healthcare providers and support services)

Group Therapy vs Support Groups

Group therapy refers to a group of individuals who gather to work through their traumas or lived experiences as a result of HIV. The purpose of therapy is to grow and process life events. Group therapy typically would meet in a central setting at regular times.

Support groups are typically less formal and more social than group therapy with the goal to connect and cope instead of working through the difficulties of an HIV diagnosis. HIV support groups provide many people the means to share experiences, seek advice and referrals, and receive support from others who fully understand what they are going through. Support groups may be available online or in person and meet in less standard settings.

Confidential vs Anonymous

It is important to understand the difference between confidential and anonymous services. Especially when considering any medical assistance, you should understand how your personal health information and results will be shared and with whom they will be shared with.

Confidential — personal information is gathered (e.g., name, email, phone number), and can therefore be linked back to your results. You are able to know your results, as well as a limited and minimal number of people. This is usually a legally binding agreement that you sign a confidentiality notice for; in this paperwork, you are told who your information will be shared with and how.

Anonymous — no personal information is connected to your results and there is no way to know whether you participated in an activity/test. Any response or test you take cannot be linked to you in any way.

Testing Services

MEMPHIS/SHELBY COUNTY, TN

Hope House

Location: 23 South Idlewild Street
Memphis, TN 38104
Phone: (901) 517-1859
Website: HopeHouseMemphis.org
Contact(s): Jessica Cox, (901) 517-1859

Insurance: n/a
Cost: Free
Referral Needed: no
Appointment Needed: No, but if want one, text or
call Jessica Cox

Hours

Monday: 8:30AM – 4:30PM
Tuesday: 8:30AM – 4:30PM
Wednesday: 8:30AM – 4:30PM
Thursday: 8:30AM – 4:30PM
Friday: 8:30AM – 4:30PM
Saturday: n/a
Sunday: n/a

*Excludes holidays



HIV Testing



Self-Testing Available



Condom Distribution



Walk ins Accepted



LGBTQIA+ friendly



All Ages



Referrals

Partnership to End AIDS Status (PEAS)

Location: 6073 Mount Moriah, Suite 19
Memphis, TN 38106
Phone: (901) 315-3316
Website: PartnershipToEndAidsStatus.com
Contact(s): peasmemphis2009@gmail.com

Insurance: n/a
Cost: Free
Referral Needed: no
Appointment Needed: No, but can call or email for
an appointment or at-home testing kit if desired

Hours

Monday: 9:00AM -11:00PM
Tuesday: 9:00AM -11:00PM
Wednesday: 9:00AM -11:00PM
Thursday: 9:00AM -11:00PM
Friday: 9:00AM -9:00PM
Saturday: On Call**
Sunday: On Call**

*Holiday hours may differ

**Will come to office or travel to you



HIV Testing



PrEP



Self-Testing Available



Counseling



Narcan Available



Syringe Service



Condom Distribution



Walk ins Accepted



LGBTQIA+ friendly



All Ages



Confidential

Planned Parenthood, Midtown Clinic

Location: 2430 Poplar Ave
Memphis, TN 38112

Phone: (866) 711-1717

Website: PlannedParenthood.org

Contact(s): None listed at this time

Insurance: All (Public and Private)

Cost: Test/Panel, \$115 (often covered by insurance;
financial assistance available)

Referral Needed: No

Appointment Needed: No, but preferred. Request
online or call (866) 711-1717

Hours

Monday: 8:00AM – 4:00PM

Tuesday: 8:00AM – 4:00PM

Wednesday: 8:00AM – 4:00PM

Thursday: 8:00AM – 4:00PM

Friday: 9:00AM – 2:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ



HIV Testing



PrEP



PEP



STI Testing



Walk ins Accepted



Referrals



Condom Distribution



LGBTQIA+ friendly



All Ages



Confidential

Planned Parenthood, Summer Clinic

Location: 835 Virginia Run Cove
Memphis, TN 38122

Phone: (901) 711-1717

Website: PlannedParenthood.org

Contact(s): None listed at this time

Insurance: All (Public and Private)

Cost: Test/Panel, \$115 (often covered by insurance;
financial assistance available)

Referral Needed: No

Appointment Needed: No, but preferred. Request
online or call (901) 711-1717

Hours

Monday: 8:30AM – 3:00PM

Tuesday: 8:30AM – 3:00PM

Wednesday: 8:30AM – 3:00PM

Thursday: 8:30AM – 3:00PM

Friday: 8:30AM – 3:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ



HIV Testing



PrEP



PEP



STI Testing



Walk ins Accepted



Referrals



LGBTQIA+ friendly



All Ages



Confidential

CHOICES

Location: 1203 Poplar Ave
Memphis, TN 38104
Phone: (901) 274-3550
Website: MemphisChoices.org
Contact(s): None listed at this time

Insurance: Most Public and Private
Cost: \$140-250 (often covered by insurance)
Referral Needed: No
Appointment Needed: No, but preferred. Request online or call (901) 374-3350

Hours

Monday: 8:30AM – 3:00PM
Tuesday: 8:30AM – 3:00PM
Wednesday: 8:30AM – 3:00PM
Thursday: Testing Not Offered
Friday: Testing Not Offered
Saturday: Closed
Sunday: Closed

*Holiday hours may differ



HIV Testing



PrEP



PEP



STI Testing



Condom Distribution



Walk ins Accepted



LGBTQIA+ friendly



Confidential

OUTMemphis

Location: 892 S Cooper
Memphis, TN 38104
Phone: (901) 278-6422
Website: OUTMemphis.org
Contact(s): info@outmemphis.org (general info)
hiv@outmemphis.org (HIV-related topics)
Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes/No. Required if outside
Monday/Wednesday 6-9PM testing times and for
any other services (including PrEP/PEP)

Hours

Monday: 6:00PM – 9:00PM
Tuesday: By Appointment Only
Wednesday: 6:00PM – 9:00PM
Thursday: By Appointment Only
Friday: By Appointment Only
Saturday: Closed
Sunday: Closed

*Holiday hours may differ



HIV Testing



PrEP



PEP



STI Testing



Referrals



Walk ins Accepted



Condom Distribution



LGBTQIA+ friendly



All Ages



Confidential

The Corner (Friends For Life Affiliate)

Location: 806 Cooper St
Memphis, TN 38104
Phone: (901) 896-0739
Website: theCorner806.org
Contact(s): appointments@TheCorner806.org

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes, request online, email, or call (901) 896-0739



HIV Testing



STI Testing



PrEP

Hours

Monday: 12:00PM-8:00PM
Tuesday: 12:00PM-8:00PM
Wednesday: 8:00AM-4:00PM
Thursday: 8:00AM-4:00PM
Friday: 8:00AM-4:00PM
Saturday: 10:00AM-6:00PM
Sunday: 10:00AM-6:00PM

*Holiday hours may differ



Condom Distribution



LGBTQIA+ friendly



PEP



Confidential



Advocacy and Referrals

The Haven (Friends For Life Affiliate)

Location: 622 Minor Rd
Memphis, TN 38111
*Located off Southern Ave near the University of Memphis
Phone: (901) 467-1440
Website: TheHaven901.org
Contact(s): TheHavenStaff@fflmemphis.org
HavenTeam@thehaven901.org
Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, but preferred. Request online or call (901) 967-1440

*Additional HIV testing is available based off programming and is updated on The Haven's social media pages



HIV Testing



STI Testing



Self-Testing Available



Condom Distribution



LGBTQIA+ friendly



Confidential



Advocacy, Education, Community Engagement

Hours

Monday: Closed
Tuesday: 10:00AM-6:00PM
Wednesday: 10:00AM-6:00PM
Thursday: 10:00AM-6:00PM
Friday: 10:00AM-6:00PM
Saturday: 10:00AM-6:00PM
Sunday: Closed

*Holiday hours may differ

Call (901) 467-1440, email HavenTeam@thehaven901.org, or fill out the online contact form for an at home testing kit

South Memphis Alliance (SMA)

Location: 1048 S Belleview Blvd
Memphis, TN 38106

Phone: (901) 774-9582

Website: SMAWeb.info

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: Yes

Appointment Needed: Yes, call (901) 774-9582

Hours

Monday: 8:30PM-4:30PM

Tuesday: 8:30PM-4:30PM

Wednesday: 8:30PM-4:30PM

Thursday: 8:30PM-4:30PM

Friday: 8:30PM-4:30PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

**For young people aged 15-25
aging out of foster care**



HIV Testing



STI Testing



PrEP



PEP



LGBTQIA+ friendly



Confidential

Le Bonheur Community Health and Wellbeing, Comprehensive High Impact Prevention (CHIP)

Location: 600 Jefferson St
Memphis, TN 38105

Phone: (901) 287- 4957 or (901) 287-4764

Website: chipmemphis.setmore.com
facebook.com/CHIPmemphis

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: Yes, request online at
chipmemphis.setmore.com

Hours

Monday: 9:00AM-3:00PM

Tuesday: 9:00AM-3:00PM

Wednesday: 9:00AM-3:00PM

Thursday: 9:00AM-3:00PM

Friday: 9:00AM-3:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ



HIV Testing



Condom Distribution



Counseling, Referrals, and Education



All Ages

Shelby County Health Department, Jefferson Sexual Health Clinic

Location: 814 Jefferson Ave, Unit 102
Memphis, TN 38105

Phone: (901) 222-9385

Website: ShelbyTNHealth.com

Contact(s): PrEP Contact, (901) 222-9400
Misty Winton Hayes (Linkage to Care),
(901) 222-9430 or
misty.hayes-winton@shelbycountytn.gov

Insurance: All (private and public)

Cost: Free (additional urine sample is \$10 for
testing)

Referral Needed: No

Appointment Needed: Yes, call (901) 222-9385



HIV Testing



PrEP



PEP

Hours

Monday: 8:00AM-4:30PM

Tuesday: 8:00AM-4:30PM

Wednesday: 8:00AM-4:30PM

Thursday: 8:00AM-4:30PM

Friday: 8:00AM-4:30PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

****Appointments stop and no patients are
accepted after 2:30PM**



Condom Distribution



STI Testing



RWC

Shelby County Health Department, Cawthon Clinic

Location: 826 Sycamore Rd
Memphis, TN 38114

Phone: (901) 222-9980

Website: ShelbyTNHealth.com

Contact(s): Misty Winton Hayes (Linkage to Care),
(901) 222-9430 or
misty.hayes-winton@shelbycountytn.gov

Insurance: All (private and public)

Cost: Free (\$10 for additional urine sample)

Referral Needed: No

Appointment Needed: Yes, call (901) 222-9980

Hours

Monday: 8:00AM-4:30PM

Tuesday: 8:00AM-4:30PM

Wednesday: 8:00AM-4:30PM

Thursday: 8:00AM-4:30PM

Friday: 8:00AM-4:30PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

****Appointments stop and no patients are
accepted after 2:30PM**



HIV Testing



PrEP



STI Testing



Condom Distribution

Memphis Health Center, Crump (Main Clinic)

Location: 360 E E.H. Crump Blvd
Memphis, TN 38126
Phone: (901) 261-2000
Website: MemphisHealthCenter.org
Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062
Insurance: All (Public and Private)
Cost: Sliding Scale
Referral Needed: No
Appointment Needed: No, but preferred. Call
(901) 261-2000

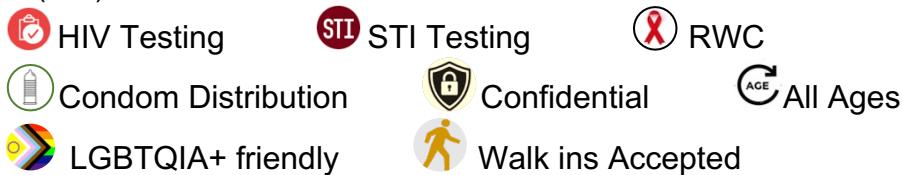
Hours
Monday: 7:30AM-7:30PM
Tuesday: 7:30AM-5:30PM
Wednesday: 7:30AM-7:30PM
Thursday: 7:30AM-5:30PM
Friday: 7:30AM-11:30AM
Saturday: 8:00AM-12:00PM
Sunday: Closed
*Holiday hours may differ



Memphis Health Center, Rossville

Location: 4940 Highway 57
Memphis, TN 38066
Phone: (901) 261-7303
Website: MemphisHealthCenter.org
Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062
Insurance: n/a
Cost: Sliding Scale
Referral Needed: No
Appointment Needed: No, but preferred. Call
(901) 261-7303

Hours
Monday: 7:30AM-5:00PM
Tuesday: 7:30AM-5:00PM
Wednesday: 7:30AM-5:00PM
Thursday: 7:30AM-5:00PM
Friday: 7:30AM-11:30AM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ



Memphis Health Center, Whitehaven

Location: 4593 Elvis Presley Blvd, Suite 101
Memphis, TN 38116

Phone: (901) 261-7338

Website: MemphisHealthCenter.org

Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062

Insurance: n/a

Cost: Free and sliding scale

Referral Needed: No

Appointment Needed: No, but preferred. Call (901)
261-7338

Hours

Monday: 7:30AM-5:30PM

Tuesday: 7:30AM-5:30PM

Wednesday: 7:30AM-5:30PM

Thursday: 7:30AM-5:30PM

Friday: 7:30AM-11:30AM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ



HIV Testing



STI Testing



RWC



Confidential



All Ages



LGBTQIA+ friendly



Walk ins Accepted

Christ Community Health Services, Broad Avenue Health Center

Location: 2861 Broad Ave
Memphis, TN 38112

Phone: (901) 842-3161

After Hours Care: (901) 701-2520

Website: Christcommunityhealth.org

Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)

Cost: \$25 (uninsured w/income) - \$80 (uninsured with
no income)

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3161

Hours

Monday: 8:00AM-8:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment



HIV Testing



PrEP



PEP



STI Testing



RWC



Behavioral Health



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Frayser Health Center

Location: 969 Frayser Blvd
Memphis, TN 38127

Phone: (901) 842-3162
After Hours Care: (901) 842-3162

Website: Christcommunityhealth.org
Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)

Cost: \$25 (uninsured w/income) - \$80 (uninsured with
no income)

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3162



HIV Testing



PrEP



PEP



STI Testing



RWC



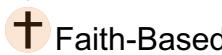
Behavioral Health



Self-Testing Available



Confidential



Faith-Based

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-8:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-12:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment

Christ Community Health Services, Hickory Hill Health Center

Location: 5366 Winchester Road
Memphis, TN 38115

Phone: (901) 842-3163
After Hours Care: (901) 842-3163

Website: Christcommunityhealth.org
Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)

Cost: \$25 (uninsured w/income) - \$80 (uninsured with
no income)

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3163



HIV Testing



PrEP



PEP



STI Testing



RWC



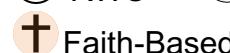
Behavioral Health



Self-Testing Available



Confidential



Faith-Based

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment

Christ Community Health Services, Orange Mound Health Center

Location: 2569 Douglass Ave
Memphis, TN 38115

Phone: (901) 842-3164
After Hours Care: (901) 842-3164

Website: Christcommunityhealth.org
Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)

Cost: \$25 (uninsured w/income) - \$80 (uninsured with
no income)

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3164



HIV Testing



PrEP



PEP



STI Testing



RWC



Behavioral Health



Self-Testing Available



Confidential



Faith-Based

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment

Christ Community Health Services, Raleigh Health Center

Location: 3481 Austin Peay
Memphis, TN 38125

Phone: (901) 842-3165
After Hours Care: (901) 842-3165

Website: Christcommunityhealth.org

Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)

Cost: \$25 (uninsured w/income) - \$80 (uninsured with
no income)

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3165



HIV Testing



PrEP



PEP



STI Testing



RWC



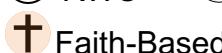
Behavioral Health



Self-Testing Available



Confidential



Faith-Based

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment

Christ Community Health Services, Third Street Health Center

Location: 3362 S Third Street
Memphis, TN 38109

Phone: (901) 842-3166
After Hours Care: (901) 842-3160

Website: Christcommunityhealth.org

Contact(s): None listed at this time

Insurance: Public (Medicare and Medicaid Accepted)
Cost: \$25 (uninsured w/income) - \$80 (uninsured with
no income)

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3166



HIV Testing



PrEP



PEP



STI Testing



RWC



Behavioral Health



Self-Testing Available



Confidential



Faith-Based

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-8:00PM

Thursday: 8:00AM-12:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

**Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment**

Choice Healthcare (Spirit Health Network Affiliate)

Location: 1331 Union Ave, Suite 750H
Memphis, TN 38103

*Located near MATA bus line. In Union Centre building at SW corner
of Union & Cleveland. Next door to Methodist University

Phone: (901) 522-5341

Website: ChoiceHealthNetwork.org

Contact(s): [\(901\) 846-4993](mailto:info@choicehealthnetwork.org), Case Management

Insurance: All (private and public, including MS
Medicaid)

Cost: Dependent on services (typically, \$50 first time
consult + \$15 testing fee)

Referral Needed: No

Appointment Needed: No, but preferred. Request
online or call (901) 522-5341



HIV Testing



STI Testing



PrEP



PEP



LGBTQIA+ friendly



Confidential



Walk ins Accepted



Individual Therapy, Group Therapy, Advocacy and Referrals, Peer Support
Services

Hours

Monday: 8:00AM-4:00PM

Tuesday: 8:00AM-4:00PM

Wednesday: 8:00AM-4:00PM

Thursday: 8:00AM-4:00PM

Friday: Closed

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

****MUST BECOME A REGULAR
PATIENT TO RECEIVE
TESTING, PrEP, OR PEP
SERVICES**

SisterReach

Location: 2811 Clarke Rd
Memphis, TN 38115
Phone: (901) 614-9906
Website: SisterReach.org
Contact(s): None listed at this time

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes, call (901) 614-9906

Hours

Monday: 9:00AM-5:00PM
Tuesday: 9:00AM-5:00PM
Wednesday: 9:00AM-5:00PM
Thursday: 9:00AM-5:00PM
Friday: 9:00AM-5:00PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

**Order at home kit online at
bi.ly/SisterReach-HIVTests
(Case-sensitive web address)**

SisterReach's "You Me HIV" is a campaign focused on cisgender Black women and HIV/AIDS initiatives



HIV Testing



PrEP



PEP



Self-Testing Available*



LGBTQIA+ friendly



Confidential

*Must reside in Memphis/Shelby County

Adult Special Care Clinic, Regional One Health

Location: 880 Madison Ave
Memphis, TN 38105
Phone: (901) 545-6969
Website: RegionalOneHealth.org
Contact(s): None listed at this time

Insurance: All (Public and Private)
Cost: Free
Referral Needed: No
Appointment Needed: Yes

Hours

Monday: 8:00AM-4:30PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-4:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-4:30PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

***THIS CLINIC PARTNERS WITH THE
REGIONAL ONE INFECTIOUS
DISEASE CLINIC FOR
COORDINATED CARE**



HIV Testing



STI Testing



PrEP



PEP



RWC



Psychiatry, Counseling, and Referrals

Safe Point Memphis Prevention Coalition

Location: 1207 Peabody Ave
Memphis, TN 38104

Phone: (901) 378-2828

Website: MemphisPrevention.org

Contact(s): Sam Tubik (HIV Prevention Coordinator),
(901) 378-2828
(901) 249-2828 (Organization Office)

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No



HIV Testing



Walk ins Accepted



Confidential



All Ages

Hours

Monday: Closed
Tuesday: Closed
Wednesday: Closed
Thursday: Closed
Friday: 10:00AM-12:00PM
Saturday: Closed
Sunday: Closed

*Holiday hours may differ

St. Jude Medical Center, Pediatric AIDS Clinical (PACTU)

Location: 262 Danny Thomas Pl
Memphis, TN 38105

Phone: (888) 226-4343, ask for HIV clinic or PACTU

*only use if already accepted into care or have questions

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: Yes, requires a referral to utilize
any services

Appointment Needed: Yes

Hours

Monday: 7:00AM-5:00PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-4:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-4:30PM
Saturday: Closed
Sunday: Closed

*Holiday hours may differ

**Services only available for those accepted into care. You cannot engage
with services unless a referral is completed on your behalf. Typically, St.
Jude only cares for patients up to the age of 24.**



HIV Testing



PrEP



PEP



STI Testing



RWC



LGBTQIA+ friendly



All Ages



Confidential



Support Groups, Education, and Advocacy

Take Me Home (Online Order Self-Testing Kit)

Location: Online Only
Phone: (628) 899-4663
Website: TakeMeHome.org
Contact(s): orders@takemehome.org

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, must order online

Hours

Monday: No Appointment Needed
Tuesday: No Appointment Needed
Wednesday: No Appointment Needed
Thursday: No Appointment Needed
Friday: No Appointment Needed
Saturday: No Appointment Needed
Sunday: No Appointment Needed

***Kits can be out of stock for an area.
If they are, check back at another
time**



HIV Testing



Self-Testing Available



Confidential

Samaritan Ministry (Online Order Self-Testing Kit Only)

Location: Online only for testing kit request
Phone: (865) 450-1000, ext. 827
*only use if issues with online form
Website: www.samaritancentral.org/testing
Contact(s): n/a

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No

Hours

Monday: No Appointment Needed
Tuesday: No Appointment Needed
Wednesday: No Appointment Needed
Thursday: No Appointment Needed
Friday: No Appointment Needed
Saturday: No Appointment Needed
Sunday: No Appointment Needed

**ONLINE FORM IS AVAILABLE 24
HOURS A DAY**



HIV Testing



Self-Testing ONLY



All Ages



Confidential

TIPTON COUNTY, TN

Children and Family Services

Location: 412 Alston Ave
Covington, TN 38019
Phone: (901) 476-2364 / (901) 476-6353
Website:
Contact(s): Mary Jones (Executive Director)

Insurance: N/A
Cost: Free
Referral Needed: No
Appointment Needed: No

Hours

Monday: 8:00AM-5:00PM
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-5:00PM
Thursday: 8:00AM-5:00PM
Friday: 8:00AM-5:00PM
Saturday: Closed
Sunday: Closed

*Holiday hours may differ



HIV Testing



PrEP



Walk ins Accepted



Condom Distribution



Referrals and Education



All Ages



Confidential

Tipton County Health Department

Location: 4700 Mueller Brass Rd
Covington, TN 38019
Phone: (901) 476-0235
Website: TiptonCo.com/health_department/
Contact(s): None listed at this time

Insurance: n/a
Cost: Sliding scale (based on income)
Referral Needed: No
Appointment Needed: Yes, call (901) 476-0235

Hours

Monday: 8:00AM-4:30PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-4:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-4:30PM
Saturday: Closed
Sunday: Closed

*Holiday hours may differ



HIV Testing



STI Testing



Walk ins Accepted



Confidential

Take Me Home (Online Order Self-Testing Kit)

Location: Online Only

Phone: (628) 899-4663

Website: TakeMeHome.org

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No, must order online

Hours

Monday: No Appointment Needed

Tuesday: No Appointment Needed

Wednesday: No Appointment Needed

Thursday: No Appointment Needed

Friday: No Appointment Needed

Saturday: No Appointment Needed

Sunday: No Appointment Needed

***Kits can be out of stock for an area.**

If they are, check back at another time



HIV Testing



Self-Testing Available



Confidential

Samaritan Ministry (Online Order Self-Testing Kit Only)

Location: Online only for testing kit request

Phone: (865) 450-1000, ext. 827

*only use if issues with online form

Website: www.samaritancentral.org/testing

Contact(s): n/a

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No

Hours

Monday: No Appointment Needed

Tuesday: No Appointment Needed

Wednesday: No Appointment Needed

Thursday: No Appointment Needed

Friday: No Appointment Needed

Saturday: No Appointment Needed

Sunday: No Appointment Needed

ONLINE FORM IS AVAILABLE 24 HOURS A DAY



HIV Testing



Self-Testing ONLY



All Ages



Confidential

WEST MEMPHIS/CRITTENDEN COUNTY, AR

East Arkansas Family Health Center, West Memphis

Location: 900 N 7th St
West Memphis, AR 72301
Phone: (870) 735-3842 (press 0)
Website: eafhc.org
Contact(s): None listed at this time

Insurance: All (Public and Private)
Cost: sliding scale
Referral Needed: No
Appointment Needed: Yes, request online or call
(870) 735-3842

Hours

Monday: 7:00AM-5:30PM
Tuesday: 7:00AM-5:30PM
Wednesday: 7:00AM-7:00PM
Thursday: 7:00AM-5:30PM
Friday: 7:00AM-5:30PM
Saturday: 9:00AM-1:00PM
Sunday: Closed

*Holiday hours may differ



HIV Testing



STI Testing



RWC



Confidential



Counseling/Therapy, Support Groups, Referrals, and Education



All Ages

Arkansas Delta AIDS Care Center (ADAC)

Location: 620 Thompson St
West Memphis, AR 72301
Phone: (870) 735-3291
Website: eafhc.org
Contact(s): None listed at this time

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, but preferred

Hours

Monday: 7:30AM-5:30PM
Tuesday: 7:30AM-5:30PM
Wednesday: 7:30AM-5:30PM
Thursday: 7:30AM-5:30PM
Friday: 7:30AM-5:30PM
Saturday: Closed
Sunday: Closed

*Holiday hours may differ



HIV Testing



STI Testing



Walk ins Accepted



All Ages



Confidential

Crittenden County Health Unit (Arkansas Department of Health), West Memphis

Location: 901 N 7th St
West Memphis, AR 72301

Phone: (870) 735-4334

Website: healthy.arkansas.gov/health-units

Contact(s): Jessica Bohanon (Clinic Administrator)

Insurance: n/a

Cost: Sliding scale

Referral Needed: No

Appointment Needed: No, but preferred



HIV Testing



STI Testing



Counseling



All Ages



RWC



Walk ins Accepted

Hours

Monday: 8:00AM-4:30PM

Tuesday: 8:00AM-6:00PM

Wednesday: 8:00AM-4:30PM

Thursday: 8:00AM-4:30PM

Friday: 8:00AM-4:30PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

ARcare Positive Connections

Location: 1028 N Missouri St, Suite 6
West Memphis, AR 72301

Phone: (870) 400-0263

Website: ARcare.net/services/hiv

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No, but preferred. Request online or call (870) 400-0263



HIV Testing



STI Testing



PrEP



PEP



Support Group and Referrals



RWC



Walk ins Accepted

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Take Me Home (Online Order Self-Testing Kit)

Location: Online Only

Phone: (628) 899-4663

Website: TakeMeHome.org

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No, must order online

Hours

Monday: No Appointment Needed

Tuesday: No Appointment Needed

Wednesday: No Appointment Needed

Thursday: No Appointment Needed

Friday: No Appointment Needed

Saturday: No Appointment Needed

Sunday: No Appointment Needed

***Kits can be out of stock for an area.**

If they are, check back at another time



HIV Testing



Self-Testing Available



Confidential

Samaritan Ministry (Online Order Self-Testing Kit Only)

Location: Online only for testing kit request

Phone: (865) 450-1000, ext. 827

*only use if issues with online form

Website: www.samaritancentral.org/testing

Contact(s): n/a

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No

Hours

Monday: No Appointment Needed

Tuesday: No Appointment Needed

Wednesday: No Appointment Needed

Thursday: No Appointment Needed

Friday: No Appointment Needed

Saturday: No Appointment Needed

Sunday: No Appointment Needed

ONLINE FORM IS AVAILABLE 24 HOURS A DAY



HIV Testing



Self-Testing ONLY



All Ages



Confidential

DESOTO COUNTY, MS

Mississippi State Department of Health, Southaven Clinic

Location: 8705 Northwest Dr, Building A Suite 1
Southaven, MS 38671

Phone: (662) 393-2775

Website: msdh.ms.gov

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No, but preferred. Call (662)
393-2775



HIV Testing



STI Testing



Walk ins Accepted

Hours

Monday: Closed

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: Closed

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Mississippi State Department of Health, Olive Branch Clinic

Location: 6569 Cockrum Rd, Building A Suite 2
Olive Branch, MS 38654

Phone: (662) 895-3090

Website: msdh.ms.gov

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No, but preferred. Call (662)
895-3090



HIV Testing



STI Testing



Walk ins Accepted

Hours

Monday: 8:00AM-5:00PM

Tuesday: Closed

Wednesday: Closed

Thursday: Closed

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Mississippi State Department of Health, Hernando Clinic (DeSoto County Health Department)

Location: 3212 Highway 51 South, Suite A
Hernando, MS 38632

Phone: (662) 429-9814

Website: msdh.ms.gov

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: Yes, request by calling (662)
429-9814



HIV Testing



STI Testing



RWC

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Desoto Community Health Center (Northeast Mississippi Healthcare, Inc)

Location: 7525 Airways Blvd, Suite 101
Southaven, MS 38671

Phone: (662) 349-6620

Website: northeastmshc.com

Contact(s): NortheastMSHealthcare@yahoo.com

Insurance: All (Public and Private)

Cost: Sliding Scale

Referral Needed: No

Appointment Needed: No, but preferred. Call (662)
349-6620

Hours

Monday: 8:30AM-5:00PM

Tuesday: 8:30AM-5:00PM

Wednesday: 8:30AM-5:00PM

Thursday: 8:30AM-5:00PM

Friday: 8:30AM-5:00PM

Saturday: 8:30AM-5:00PM

Sunday: Closed

*Holiday hours may differ

****MAY NEED TO BECOME A
PATIENT BEFORE ENGAGING
WITH SERVICES**



HIV Testing



STI Testing



Walk ins Accepted

Getwell Urgent Care

Location: 6752 Getwell Rd
Southaven, MS 38672
Phone: (662) 796-1111
Website: UrgentCareSouthaven.com
Contact(s): getwell@gourgent.com

Insurance: Most (NOT Medicaid)
Cost: \$100 + additional labs
Referral Needed: No
Appointment Needed: No

Hours

Monday: 8:00AM-7:00PM
Tuesday: 8:00AM-7:00PM
Wednesday: 8:00AM-7:00PM
Thursday: 8:00AM-7:00PM
Friday: 8:00AM-7:00PM
Saturday: 8:00AM-7:00PM
Sunday: 8:00AM-7:00PM

*Holiday hours may differ



HIV Testing



STI Testing



Walk ins Accepted

Take Me Home (Online Order Self-Testing Kit)

Location: Online Only
Phone: (628) 899-4663
Website: TakeMeHome.org
Contact(s): None listed at this time

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, must order online

Hours

Monday: No Appointment Needed
Tuesday: No Appointment Needed
Wednesday: No Appointment Needed
Thursday: No Appointment Needed
Friday: No Appointment Needed
Saturday: No Appointment Needed
Sunday: No Appointment Needed

***Kits can be out of stock for an area.
If they are, check back at another
time**



HIV Testing



Self-Testing Available



Confidential

Samaritan Ministry (Online Order Self-Testing Kit Only)

Location: Online only for testing kit request

Phone: (865) 450-1000, ext. 827

*only use if issues with online form

Website: www.samaritancentral.org/testing

Contact(s): n/a

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No

Hours

Monday: No Appointment Needed

Tuesday: No Appointment Needed

Wednesday: No Appointment Needed

Thursday: No Appointment Needed

Friday: No Appointment Needed

Saturday: No Appointment Needed

Sunday: No Appointment Needed

**ONLINE FORM IS AVAILABLE 24
HOURS A DAY**



HIV Testing



Self-Testing ONLY



All Ages



Confidential

MARSHALL COUNTY, MS

Mississippi State Department of Health, Holly Springs Clinic

Location: 225 S Market St
Holly Springs, MS 38635
Phone: (662) 252-4621
Website: msdh.ms.gov
Contact(s): web@HealthyMS.com

Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No, but preferred. Call (662) 252-4621



HIV Testing



STI Testing



Walk ins Accepted

Hours

Monday: Closed
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-5:00PM
Thursday: 8:00AM-5:00PM
Friday: Closed
Saturday: Closed
Sunday: Closed

*Holiday hours may differ

Mt Pleasant Family Health Center (Northeast Mississippi Healthcare, Inc)

Location: 154 Mt Pleasant Rd
Mount Pleasant, MS 38649
Phone: (662) 851-7939
Website: northeastmshc.com
Contact(s): NortheastMSHealthcare@yahoo.com

Insurance: All (Public and Private)
Cost: Sliding Scale
Referral Needed: No
Appointment Needed: No, but preferred. Call (662) 429-9814



HIV Testing



STI Testing



Walk ins Accepted

Hours

Monday: 8:00AM-4:00PM
Tuesday: 9:00AM-4:00PM
Wednesday: 8:00AM-4:00PM
Thursday: 9:00AM-4:00PM
Friday: 8:00AM-4:00PM
Saturday: Closed
Sunday: Closed

*Holiday hours may differ

Mississippi (ARcare Positive Connections)

Location: 353 Highway 15 North
Pontotoc, MS 38863

Phone: (662) 490-1985

Website: ARcare.net/services/hiv

Contact(s): None listed at this time

Insurance: All (Private and Public)

Cost: Free or Sliding Scale

Referral Needed: No

Appointment Needed: No, but preferred. Request online or call (662) 490-1985

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Call (661) 490-1985 for at-home test



HIV Testing



STI Testing



PrEP



PEP



Self-Testing Available



Confidential



RWC



Support Group and Referrals



Walk ins Accepted

Take Me Home (Online Order Self-Testing Kit)

Location: Online Only

Phone: (628) 899-4663

Website: TakeMeHome.org

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No, must order online

Hours

Monday: No Appointment Needed

Tuesday: No Appointment Needed

Wednesday: No Appointment Needed

Thursday: No Appointment Needed

Friday: No Appointment Needed

Saturday: No Appointment Needed

Sunday: No Appointment Needed

***Kits can be out of stock for an area.
If they are, check back at another time**



HIV Testing



Self-Testing Available



Confidential

Samaritan Ministry (Online Order Self-Testing Kit Only)

Location: Online only for testing kit request

Phone: (865) 450-1000, ext. 827

*only use if issues with online form

Website: www.samaritancentral.org/testing

Contact(s): n/a

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No

Hours

Monday: No Appointment Needed

Tuesday: No Appointment Needed

Wednesday: No Appointment Needed

Thursday: No Appointment Needed

Friday: No Appointment Needed

Saturday: No Appointment Needed

Sunday: No Appointment Needed

**ONLINE FORM IS AVAILABLE 24
HOURS A DAY**



HIV Testing



Self-Testing ONLY



All Ages



Confidential

HIV Healthcare/Ryan White Care

(sites to receive HIV care)

MEMPHIS/SHELBY COUNTY, TN

St. Jude Medical Center, Pediatric AIDS Clinical (PACTU)

Location: 262 Danny Thomas Pl
Memphis, TN 38105

Phone: (888) 226-4343, ask for HIV clinic or PACTU
*only use if already accepted into care or have questions

Contact(s): None listed at this time

Insurance: n/a

Cost: Free

Referral Needed: Yes, requires a referral to utilize
any services

Appointment Needed: Yes

Hours

Monday: 7:00AM-5:00PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-4:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-4:30PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

**Services only available for those accepted into care. You cannot engage
with services unless a referral is completed on your behalf**



RWC



PrEP



PEP



HIV Testing



STI Testing



LGBTQIA+ friendly



Youth, Adults, & Seniors



Confidential



Support Groups, Education, and Advocacy

Shelby County Health Department, Jefferson Sexual Health Clinic

Location: 814 Jefferson Ave, Unit 102
Memphis, TN 38105

Phone: (901) 222-9386

Website: ShelbyTNHealth.com

Contact(s): Venus Jordan (RWC Medical Case
Management Supervisor)
Misty Winton Hayes (Linkage to Care),
(901) 222-9430 or
misty.hayes-winton@shelbycountyn.gov

Insurance: All (private and public)

Cost: Free

Referral Needed: No

Appointment Needed: Yes, call (901) 222-9385

Hours

Monday: 8:00AM-4:30PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-4:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-4:30PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

****Appointments stop and no patients are
accepted after 2:30PM**



PEP



STI Testing



HIV Testing

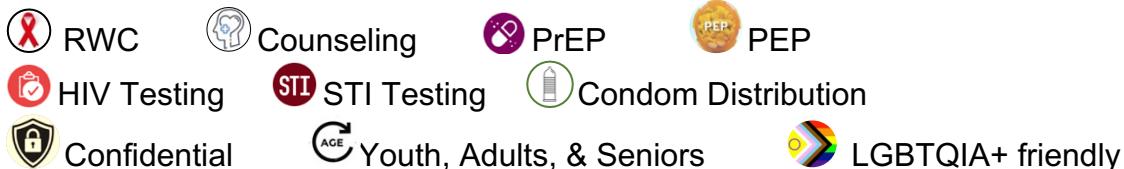


Condom Distribution

Memphis Health Center, Crump (Main Clinic)

Location: 360 E E.H. Crump Blvd
Memphis, TN 38126
Phone: (901) 261-2000
Website: MemphisHealthCenter.org
Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062
Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes, call (901) 261-2000

Hours
Monday: 7:30AM-7:30PM
Tuesday: 7:30AM-5:30PM
Wednesday: 7:30AM-7:30PM
Thursday: 7:30AM-5:30PM
Friday: 7:30AM-11:30AM
Saturday: No Appointments Available
Sunday: Closed
*Holiday hours may differ



Memphis Health Center, Rossville

Location: 4940 Highway 57
Memphis, TN 38066
Phone: (901) 261-7303
Website: MemphisHealthCenter.org
Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062
Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes, call (901) 261-7303

Hours
Monday: 7:30AM-5:00PM
Tuesday: 7:30AM-5:00PM
Wednesday: 7:30AM-5:00PM
Thursday: 7:30AM-5:00PM
Friday: 7:30AM-11:30AM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ



Memphis Health Center, Whitehaven

Location: 4593 Elvis Presley Blvd, Suite 101
Memphis, TN 38116

Phone: (901) 261-7338

Website: MemphisHealthCenter.org

Contact(s): Sharon Hill (Program Manager),
(901) 261-2000 ext. 2062

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: Yes, call (901) 261-7338

Hours

Monday: 7:30AM-5:30PM

Tuesday: 7:30AM-5:30PM

Wednesday: 7:30AM-5:30PM

Thursday: 7:30AM-5:30PM

Friday: 7:30AM-11:30AM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ



RWC



HIV Testing



STI Testing



Condom Distribution



Confidential



Youth, Adults, & Seniors



LGBTQIA+ friendly

Christ Community Health Services, Broad Avenue Health Center

Location: 2861 Broad Ave
Memphis, TN 38112

Phone: (901) 842-3161

After Hours Care: (901) 701-2520

Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)

Cost: Free

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3161

Hours

Monday: 8:00AM-8:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment



RWC



Counseling



PrEP



PEP



HIV Testing



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Frayser Health Center

Location: 969 Frayser Blvd
Memphis, TN 38127

Phone: (901) 842-3162
After Hours Care: (901) 842-3162
Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)

Cost: Free

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3162

Hours

Monday: 8:00AM-5:00PM
Tuesday: 8:00AM-8:00PM
Wednesday: 8:00AM-5:00PM
Thursday: 8:00AM-5:00PM
Friday: 8:00AM-12:00PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment



RWC



Counseling



PrEP



PEP



HIV Testing



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Hickory Hill Health Center

Location: 5366 Winchester Road
Memphis, TN 38115

Phone: (901) 842-3163
After Hours Care: (901) 842-3163

Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)

Cost: Free

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3163

Hours

Monday: 8:00AM-5:00PM
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-5:00PM
Thursday: 8:00AM-5:00PM
Friday: 8:00AM-5:00PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment



RWC



Counseling



PrEP



PEP



HIV Testing



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Orange Mound Health Center

Location: 2569 Douglass Ave
Memphis, TN 38115

Phone: (901) 842-3164
After Hours Care: (901) 842-3164
Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)

Cost: Free

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3164

Hours

Monday: 8:00AM-5:00PM
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-5:00PM
Thursday: 8:00AM-5:00PM
Friday: 8:00AM-5:00PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment



RWC



Counseling



PrEP



PEP



HIV Testing



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Raleigh Health Center

Location: 3481 Austin Peay
Memphis, TN 38125

Phone: (901) 842-3165
After Hours Care: (901) 842-3165
Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)

Cost: Free

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3165

Hours

Monday: 8:00AM-5:00PM
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-5:00PM
Thursday: 8:00AM-5:00PM
Friday: 8:00AM-5:00PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment



RWC



Counseling



PrEP



PEP



HIV Testing



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Third Street Health Center

Location: 3362 S Third Street
Memphis, TN 38109

Phone: (901) 842-3166
After Hours Care: (901) 842-3160
Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)

Cost: Free

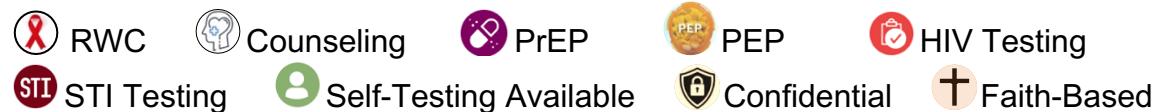
Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3166

Hours

Monday: 8:00AM-5:00PM
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-8:00PM
Thursday: 8:00AM-12:00PM
Friday: 8:00AM-5:00PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

**Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment**



Adult Special Care Clinic, Regional One Health

Location: 880 Madison Ave
Memphis, TN 38105

Phone: (901) 545-6969

Website: RegionalOneHealth.org

Contact(s): Melissa Wright, (901) 545-8481

Insurance: All (Public and Private)

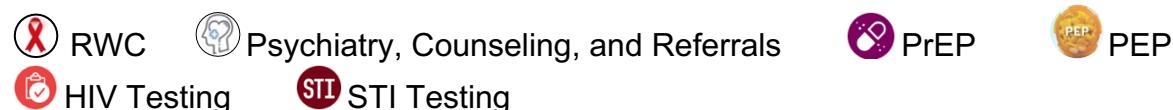
Cost: Free

Referral Needed: Yes

Appointment Needed: Yes

Hours

Monday: 8:00AM-4:30PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-4:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-4:30PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ



TIPTON COUNTY, TN

No RWC services are available in this county at this time. The closest RWC is available in Shelby County, TN.

WEST MEMPHIS/CRITTENDEN COUNTY, AR

East Arkansas Family Health Center, West Memphis

Location: 900 N 7th St
West Memphis, AR 72301
Phone: (870) 735-3842
Website: eafhc.org
Contact(s): None listed at this time

Insurance: Public (Medicare, Medicaid) and Private
Cost: Free and Sliding Scale
Referral Needed: Yes
Appointment Needed: Yes, request online or call
(870) 735-3842

Hours

Monday: 7:00AM-5:30PM
Tuesday: 7:00AM-5:30PM
Wednesday: 7:00AM-7:00PM
Thursday: 7:00AM-5:30PM
Friday: 7:00AM-5:30PM
Saturday: 9:00AM-1:00PM
Sunday: Closed
*Holiday hours may differ



RWC Counseling/Therapy, Referrals, and Education



HIV Testing



PrEP



PEP



STI Testing

DESOTO COUNTY, AR

Sacred Heart Southern Missions

Location: 6050 Highway 161
Walls, MS 38680
Phone: (662) 781-1360
Website: shsm.org
Contact(s): comments@shsm.org
lgrisham@shsm.org
Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: Yes

Hours

*Monday: 8:00AM-4:30PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-4:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-4:30PM
Saturday: Closed
Sunday: Closed*
*Holiday hours may differ



MARSHALL COUNTY, MS

No RWC services are available in this county at this time. The closest RWC is available in Shelby County, TN.

Harm Reduction / Syringe Service Programs (SSP)

MEMPHIS/SHELBY COUNTY, TN

Safe Point Memphis Prevention Coalition, Third Street

Location: 3174 S. Third St
Memphis, TN 38109
Phone: (901) 249-2828
Website: Memphisprevention.org
Contact(s): Austin Carrol (SSP Coordinator),
(901) 649-2171
Insurance: n/a
Cost: Free
Appointment Needed: No

SSP Hours

Monday: 11:00AM-1:00PM
Tuesday: n/a
Wednesday: n/a
Thursday: n/a
Friday: n/a
Saturday: n/a
Sunday: n/a

*Holiday hours may differ



Narcan Available



Syringe Service



Walk ins Accepted



Confidential



Anonymous SSP



Youth, Adults, & Seniors

Safe Point Memphis Prevention Coalition, Pinebook Dr

Location: 1725 Pinebook Dr
Memphis, TN 38116
Phone: (901) 249-2828
Website: Memphisprevention.org
Contact(s): Austin Carrol (SSP Coordinator),
(901) 649-2171
Insurance: n/a
Cost: Free
Appointment Needed: No

SSP Hours

Monday: 1:30AM-3:30PM
Tuesday: n/a
Wednesday: n/a
Thursday: n/a
Friday: n/a
Saturday: n/a
Sunday: n/a

*Holiday hours may differ



Narcan Available



Syringe Service



Walk ins Accepted



Confidential



Anonymous SSP



Youth, Adults, & Seniors

Safe Point Memphis Prevention Coalition, Claybrook St

Location: 28 N Claybrook St
Memphis, TN 38104

Phone: (901) 249-2828

Website: Memphisprevention.org

Contact(s): Austin Carroll (SSP Coordinator),
(901) 649-2171

Insurance: n/a

Cost: Free

Appointment Needed: No, show up to SSP locations
as scheduled

SSP Hours

Monday: n/a

Tuesday: n/a

Wednesday: 1:00PM-3:00PM

Thursday: n/a

Friday: n/a

Saturday: n/a

Sunday: n/a

*Holiday hours may differ



Narcan Available



Syringe Service



Walk ins Accepted



Confidential



Anonymous SSP



Youth, Adults, & Seniors

Safe Point Memphis Prevention Coalition, Sumner Ave

Location: 3628 Sumner Ave
Memphis, TN 38122

Phone: (901) 249-2828

Website: Memphisprevention.org

Contact(s): Austin Carroll (SSP Coordinator),
(901) 649-2171

Insurance: n/a

Cost: Free

Appointment Needed: No

SSP Hours

Monday: n/a

Tuesday: n/a

Wednesday: 6:30PM-8:30PM

Thursday: n/a

Friday: n/a

Saturday: n/a

Sunday: n/a

*Holiday hours may differ



Narcan Available



Syringe Service



Walk ins Accepted



Confidential



Anonymous SSP



Youth, Adults, & Seniors

A Beteor Way

Location: 1070 Sycamore View
Memphis, TN 38134
*Behind Shell Station next to McDonalds
Phone: (901) 290-6529
Website: facebook.com/abetorway
Contact(s): lisa@abetorway.org

Insurance: n/a
Cost: Free
Appointment Needed: No

SSP Hours

Monday: n/a
Tuesday: n/a
Wednesday: n/a
Thursday: n/a
Friday: 6:00PM – 9:00PM
Saturday: n/a
Sunday: n/a

*Holiday hours may differ



Narcan Available



Syringe Service



Confidential



Walk ins Accepted



HIV Testing



Anonymous SSP



Youth, Adults, & Seniors

Partnership to End AIDS Status (PEAS)

Location: 6073 Mount Moriah, Suite 19
Memphis, TN 38106
Phone: (901) 315-3316
Website: PartnershipToEndAidsStatus.com
Contact(s): peasmemphis2009@gmail.com

Insurance: n/a
Cost: Free
Appointment Needed: No

SSP Hours

Monday: 9:00AM-11:00PM
Tuesday: 9:00AM-11:00PM
Wednesday: 9:00AM-11:00PM
Thursday: 9:00AM-11:00PM
Friday: 9:00AM-9:00PM
Saturday: On Call**
Sunday: On Call**

*Holiday hours may differ

**come to office or travel to you



Narcan Available



Syringe Service



LGBTQIA+ friendly



Youth, Adults, & Seniors



Walk ins Accepted



Confidential



HIV Testing



PrEP



Self-Testing Available



Anonymous SSP

TIPTON COUNTY, TN

No SSP services are available in this county at this time. The closest SSP is available in Shelby County, TN.

CRITTENDEN COUNTY, AR

No SSP services are available in this county at this time. The closest SSP is available in Shelby County, TN.

DESOTO COUNTY, MS

No SSP services are available in this county at this time. The closest RWC is available in Shelby County, TN.

MARSHALL COUNTY, MS

No SSP services are available in this county at this time. The closest RWC is available in Shelby County, TN.

Condom Distribution

Condom distribution refers to free access to condoms. There are many places that provide condoms free of charge throughout the Mid-South. This list is not all-inclusive.

MEMPHIS/SHELBY COUNTY, TN

A-1 Tattoos

4570 Raleigh Lagrange
Memphis, TN
(901) 573-3778



Walk in

Alien Ink

5800 Stage Rd.
Bartlett, TN
(901) 384-9903



Walk in

Partnership to End AIDS Status (PEAS)

6073 Mount Moriah, Suite 19
Memphis, TN
(901) 315-3316
peasmemphis2009@gmail.com



Walk in



Order from Home
(via email)

All Star Barbershop

3172 N Thomas St.
Memphis, TN
(901) 358-644



Walk in

Big Tymers Barbershop

2054 Clifton Ave
Memphis, TN
(901) 353-0007



Walk in

CAAP Incorporated

4041 Knight Arnold Rd
Memphis, TN
(901) 261-7505



Walk in

Caritas Village

2059 Harvard Ave
Memphis, TN
(901) 327-5246



Walk in

CHOICES

1203 Poplar Ave
Memphis, TN
(901) 274-3550



Walk in

The Haven (Friends for Life Affiliate)

622 Minor Rd
Memphis, TN
(901) 467-1440



Walk in

The Corner (Friends for Life Affiliate)

806 Cooper St
Memphis, TN
(901) 896-0739



Walk in

OUTMemphis

892 S Cooper
Memphis, TN
(901) 278-6422



Walk in

Planned Parenthood (ALL)

Midtown Clinic (Poplar Ave)
Summer Clinic (Virginia Run
Cove)
(866) 711-1717



Walk in

Hope House

23 S Idlewild St
Memphis, TN
(901) 517-1859, Jessica Cox



Text or call before pick up

Choice Healthcare (Spirit Health Affiliate)

1331 Union Ave, Suite 750H
Memphis, TN
(901) 522-5341



Walk in

Christ Community Health Center (ALL)

Broad Ave, (901) 842-3161
Frayser, (901) 842-3162
Hickory Hill, (901) 841-3163
Orange Mound, (901) 842-3164
Raleigh, (901) 842-3165
Third Street, (901) 842-3166



Walk in

Memphis Health Center (ALL)

Crump Clinic, (901) 261-2000
Rossville, (901) 261-7303
Whitehaven, (901) 261-7338



Walk in

Shelby County Health Department (ALL)

Jefferson Clinic, (901) 222-9385
Cawthon Clinic, (901) 222-9980



Walk in

TIPTON COUNTY, TN

Children and Family Services

412 Alston Ave
Covington, TN
(901) 476-2364



Walk in

Tipton County Health Department

4700 Mueller Brass Rd
Covington, TN
(901) 476-0235



Walk in

CRITTENDEN COUNTY, AR

ARcare Positive Connections

1028 N Missouri St, Suite 6
West Memphis, AR
(870) 400-0263



Walk in

Crittenden County Health Unit

901 N 7th St
West Memphis, AR
(870) 735-4334



Walk in

DESOTO COUNTY, MS

AIDS Service Coalition

ascms.net/safety-delivered/
(601) 450-4286



Order from Home (via online
form)

Mississippi State Department of Health (ALL)

Southaven Clinic, (662) 393-
2775
Olive Branch Clinic, (661) 895-
3090
Hernando Clinic, (662) 429-9814



Walk in

MARSHALL COUNTY, MS

AIDS Service Coalition

ascms.net/safety-delivered/
(601) 450-4286



Order from Home (via online
form)

Mississippi State Department of Health

225 S Market St
Holly Springs, MS
(662) 252-4621



Walk in

MississippiCare

353 Highway 15 North
Pontotoc, MS
(662) 490-1985



Walk in

Mental Health Services

(Specific to HIV)

Mental Health services on this list include organizations offering types of counseling or therapy (e.g., individual, group) specialized for individuals with HIV. This list does not specifically include psychiatric services that provide medication assistance for mental health needs, but some organizations listed may offer psychiatry as a service in addition to counseling/therapy.

The goal of therapy is to help individuals grow and work through an HIV diagnosis or other life events. Counselors with an HIV specialty can help people diagnosed with HIV work through their diagnoses or other unrelated parts of their lives, while using an HIV-informed approach.

MEMPHIS/SHELBY COUNTY, TN

Partnership to End AIDS Status (PEAS)

Location: 6073 Mount Moriah, Suite 19
Memphis, TN 38106

Phone: (901) 315-3316

Contact(s): peasmemphis2009@gmail.com

Insurance: n/a

Cost: Free

Referral Needed: No

Appointment Needed: No, but best to make appointment for counseling services

Hours

Monday: 9:00AM -11:00PM

Tuesday: 9:00AM -11:00PM

Wednesday: 9:00AM -11:00PM

Thursday: 9:00AM -11:00PM

Friday: 9:00AM -9:00PM

Saturday: On Call**

Sunday: On Call**

*Holiday hours may differ

**Will come to office or travel to you



Counseling/Therapy



All Ages



LGBTQIA+ friendly



Confidential



HIV Testing



PrEP



Self-Testing Available



Narcan Available



Syringe Service



Condom Distribution

Merci Memphis Counseling Center

Location: 1565 Overton Park Ave
Memphis, TN 38112

Phone: (901) 729-7825

Website: MerciMemphis.org

Contact(s): None listed at this time

Insurance: Is billed as an "Out of Network" provider
for all insurances

Cost:

Referral Needed: No, but existing Case Managers
can on your behalf if you so choose

Appointment Needed: Yes

Hours

Monday: 9:00AM-5:00PM

Tuesday: 9:00AM-5:00PM

Wednesday: 9:00AM-5:00PM

Thursday: 9:00AM-5:00PM

Friday: 9:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ



Counseling/Therapy



LGBTQIA+ friendly



Confidential



All Ages

Christ Community Health Services, Broad Avenue Health Center

Location: 2861 Broad Ave
Memphis, TN 38112

Phone: (901) 842-3161

After Hours Care: (901) 701-2520

Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)

Cost: Depends on services

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3161

Hours

Monday: 8:00AM-8:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment



Counseling/Therapy



RWC



HIV Testing



PrEP



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Frayser Health Center

Location: 969 Frayser Blvd
Memphis, TN 38127

Phone: (901) 842-3162
After Hours Care: (901) 842-3162
Contact(s): Christcommunityhealth.org

Insurance: Medicare and Medicaid Accepted

Cost: Depends on services

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3162

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-8:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-12:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

**Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment**



Counseling/Therapy



RWC



HIV Testing



PrEP



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Hickory Hill Health Center

Location: 5366 Winchester Road
Memphis, TN 38115

Phone: (901) 842-3163
After Hours Care: (901) 842-3163
Contact(s): Christcommunityhealth.org

Insurance: Public (Medicare and Medicaid Accepted)

Cost: Depends on services

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3163

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

**Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment**



Counseling/Therapy



RWC



HIV Testing



PrEP



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Orange Mound Health Center

Location: 2569 Douglass Ave
Memphis, TN 38115

Phone: (901) 842-3164
After Hours Care: (901) 842-3164
Contact(s): Christcommunityhealth.org

Insurance: Medicare and Medicaid Accepted

Cost: Depends on services

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3164

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

**Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment**



Counseling/Therapy



RWC



HIV Testing



PrEP



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Raleigh Health Center

Location: 3481 Austin Peay
Memphis, TN 38125

Phone: (901) 842-3165
After Hours Care: (901) 842-3165

Contact(s): Christcommunityhealth.org

Insurance: Medicare and Medicaid Accepted

Cost: Depends on services

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 842-3165

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

**Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment**



Counseling/Therapy



RWC



HIV Testing



PrEP



STI Testing



Self-Testing Available



Confidential



Faith-Based

Christ Community Health Services, Third Street Health Center

Location: 3362 S Third Street
Memphis, TN 38109

Phone: (901) 842-3166
After Hours Care: (901) 842-3160
Contact(s): Christcommunityhealth.org

Insurance: Medicare and Medicaid Accepted
Cost: Depends on services

Referral Needed: No
Appointment Needed: Yes, request online or call
(901) 842-3166

Hours

Monday: 8:00AM-5:00PM
Tuesday: 8:00AM-5:00PM
Wednesday: 8:00AM-8:00PM
Thursday: 8:00AM-12:00PM
Friday: 8:00AM-5:00PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ

**Order at home kit online at
ChristCommunityHealth.org →
Services → HIV Care and Treatment**



Counseling/Therapy



RWC



HIV Testing



PrEP



STI Testing



Self-Testing Available



Confidential



Faith-Based

Alliance Healthcare Services (AHS), Douglass Ave

Location: 2579 Douglass Ave
Memphis, TN 38114

Phone: (901) 369-1480
Website: Alliance-hs.org
Contact(s): AHS Service Line, (901) 369-1410
Crisis Line, (901) 577-9400

Insurance: Public and Uninsured
Cost: Sliding Scale (cost depends on service received
and income)

Referral Needed: No
Appointment Needed: Yes, request online or call
(901) 369-1480

*If in crisis, call crisis line for immediate assistance

Hours

Monday: 8:00AM-4:30PM
Tuesday: 8:00AM-4:30PM
Wednesday: 8:00AM-5:30PM
Thursday: 8:00AM-4:30PM
Friday: 8:00AM-3:30PM
Saturday: Closed
Sunday: Closed
*Holiday hours may differ



Individual Therapy, Family Therapy, Psychiatry, Advocacy and Referrals, Peer
Support Services



LGBTQIA+ friendly

Alliance Healthcare Services (AHS), Frayser Clinic

Location: 2150 Whitney Ave
Memphis, TN 38127

Phone: (901) 353-5440

Website: Alliance-hs.org

Contact(s): Crisis Line, (901) 577-9400

Insurance: All (Private and Public)

Cost: Sliding Scale (cost depends on service received and income)

Referral Needed: No

Appointment Needed: Yes, request online or call

(901) 353-5440

*If in crisis, call crisis line for immediate assistance



Individual Therapy, Group Therapy (temporarily suspended with Covid-19), Family Therapy, Psychiatry, Advocacy and Referrals, Peer Support Services



LGBTQIA+ friendly

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-3:30PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Alliance Healthcare Services (AHS), Peabody Ave

Location: 1200 Peabody Ave
Memphis, TN 38104

Phone: (901) 707-6861

Website: Alliance-hs.org

Contact(s): Crisis Line, (901) 577-9400

Insurance: All (Private and Public) and Uninsured

Cost: Sliding Scale (cost depends on service received and income)

Referral Needed: No

Appointment Needed: Yes, request online or call

(901) 369-1400

*If in crisis, call crisis line for immediate assistance



Individual Therapy, Group Therapy, Family Therapy, Psychiatry, Advocacy and Referrals, Peer Support Services



LGBTQIA+ friendly

Hours

Monday: 8:00AM-3:30PM

Tuesday: 8:00AM-3:30PM

Wednesday: 8:00AM-3:30PM

Thursday: 8:00AM-3:30PM

Friday: 8:00AM-3:30PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

Alliance Healthcare Services (AHS), Winchester Rd

Location: 3810 Winchester Rd
Memphis, TN 38118

Phone: (901) 369-1400

Website: Alliance-hs.org

Contact(s): AHS Service Line, (901) 369-1410
Crisis Line, (901) 577-9400

Insurance: All (Private and Public) and Uninsured

Cost: Sliding Scale (cost depends on service received
and income)

Referral Needed: No

Appointment Needed: Yes, request online or call
(901) 369-1400

*If in crisis, call crisis line for immediate assistance

Hours

Monday: 8:00AM-3:30PM

Tuesday: 8:00AM-3:30PM

Wednesday: 8:00AM-3:30PM

Thursday: 8:00AM-3:30PM

Friday: 8:00AM-3:30PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

 Individual Therapy, Family Therapy, Psychiatry, Advocacy and Referrals, Peer Support Services

 LGBTQIA+ friendly

Choice Healthcare Network, Spirit Health Network

Location: MH SERVICES ARE TELEHEALTH
ONLY

Phone: (901) 522-5341

Website: ChoiceHealthNetwork.org

Contact(s): info@choicehealthnetwork.org
(901) 846-4993, Case Management

Insurance: All (private and public) including MS

Cost: depends

Referral Needed: Preferred for mental health
services, but not required (telehealth only)

Appointment Needed: Yes, request online or call
(901) 522-5341

Hours

Monday: 8:00AM-4:00PM

Tuesday: 8:00AM-4:00PM

Wednesday: 8:00AM-4:00PM

Thursday: 8:00AM-4:00PM

Friday: Closed

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

 Individual Therapy, Group Therapy, Advocacy and Referrals, Peer Support Services

 LGBTQIA+ friendly

 PrEP

 PEP Services

 HIV Testing

 STI Testing

 Confidential

Friends for Life

Location: 43 Cleveland St
Memphis, TN 38104
Phone: (901) 272-0855
Website: fflmemphis.org
Contact(s): (901) 333-8234 (new diagnosis/out of care)
(901) 896-0739 (PrEP/PEP)
(901) 457-1440 (HIV Testing)
Insurance: n/a
Cost: Free
Referral Needed: No
Appointment Needed: No

Hours

Monday: 9:00AM-3:00PM
Tuesday: 9:00AM-3:00PM
Wednesday: 9:00AM-3:00PM
Thursday: 9:00AM-3:00PM
Friday: 9:00AM-3:00PM
Saturday: Closed
Sunday: Closed

*Holiday hours may differ

**Friends for Life oversees The Haven and The Corner Clinics



Advocacy, Early Intervention Services with peer mentorship, Peer Support, Support Groups



HIV Testing



STI Testing



PrEP



PEP Services



Self-Testing Available



Condom Distribution



Confidential



LGBTQIA+ friendly

Le Bonheur Community Health and Wellbeing, Comprehensive High Impact Prevention (CHIP)

Location: 600 Jefferson St
Memphis, TN 38105
Phone: (901) 287-4957
Website: chipmemphis.setmore.com
facebook.com/CHIPmemphis
Contact(s):

Insurance: n/a

Cost: Dependent on services

Referral Needed: No

Appointment Needed: Yes, request online at
chipmemphis.setmore.com

Hours

Monday: 9:00AM-3:00PM
Tuesday: 9:00AM-3:00PM
Wednesday: 9:00AM-3:00PM
Thursday: 9:00AM-3:00PM
Friday: 9:00AM-3:00PM
Saturday: Closed
Sunday: Closed

*Holiday hours may differ



Counseling/Therapy, Referrals, and Education



STI Testing



Condom Distribution



HIV Testing

TIPTON COUNTY, TN

No HIV-specific mental health resources are available in this county at this time.
Other mental health providers may be available in this area.

WEST MEMPHIS/CRITTENDEN COUNTY, AR

Life Strategies Counseling, Inc. (LSCI)

Location: 4001 Commercial Center Dr, Suite 2
Marion, AR 72364

Phone: (870) 732-7920

Website: LSCIhelp.com

Contact(s): Crisis Line, (855) 919-1949

Insurance: All (Public and Private)

Cost: Sliding Fee Scale

Referral Needed: No

Appointment Needed: Yes

*If in crisis, call crisis line for immediate assistance

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-3:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ



Individual Therapy, Group Therapy, and Family Therapy



All Ages

East Arkansas Family Health Center, West Memphis

Location: 900 N 7th St
West Memphis, AR 72301

Phone: (870) 735-3842

Website: eafhc.org

Contact(s): None listed at this time

Insurance: All (Public and Private)

Cost: Dependent on services

Referral Needed:

Appointment Needed: Yes, request online or call
(870) 735-3842

Hours

Monday: 7:00AM-5:30PM

Tuesday: 7:00AM-5:30PM

Wednesday: 7:00AM-7:00PM

Thursday: 7:00AM-5:30PM

Friday: 7:00AM-5:30PM

Saturday: 9:00AM-1:00PM

Sunday: Closed

*Holiday hours may differ



HIV Testing



STI Testing



RWC



Confidential



Counseling/Therapy, Referrals, and Education



All Ages

DESOTO COUNTY, MS

Region IV Mental Health Services, Desoto Clinic

Location: 2705 Highway 51 South
Hernando, MS 38632

Phone: (622) 449-1971

Website: regionivmhs.com

Contact(s): None listed at this time

Insurance: All (Public and Private)

Cost: Dependent on services

Referral Needed: No

Appointment Needed: Yes

Hours

Monday: 8:00AM-5:00PM

Tuesday: 8:00AM-5:00PM

Wednesday: 8:00AM-5:00PM

Thursday: 8:00AM-5:00PM

Friday: 8:00AM-5:00PM

Saturday: Closed

Sunday: Closed

*Holiday hours may differ

****Available 24 hours a day at (888)
287-4443**



Individual Therapy, Group Therapy, Family Therapy, Psychiatrist



All Ages

MARSHALL COUNTY, MS

**No HIV-specific mental health resources are available in this county at this time.
Other mental health providers may be available in this area.**

Support Groups

Support Groups aim to help members cope. These groups are usually nonprofessional and provide support for members with a similar characteristic (e.g., HIV diagnosis, family member with an HIV diagnosis, mothers with HIV). Support groups often share coping strategies and empower each other to create a sense of community.

Support groups are typically less formal than group therapy with the goal to connect and cope instead of working through the difficulties of an HIV diagnosis. HIV support groups are vital for many people living with HIV, providing them the means to share experiences, seek advice and referrals, and receive support from others who fully understand what they are going through.

ONLINE GROUPS

The Well Project

www.TheWellProject.org/get-connected

Cost: Free

Targeted Demographic: Women and girls with HIV

About: The Well Project is a non-profit. Online connections include peer-to-peer support through community boards, forums, and other features. Members can post comments on boards and blogs, join public groups, request access to private ones, or start an open or closed community of their own. There is a group and a one-on-one chat feature.

Thrive SS

www.ThriveSS.org

Cost: Free

Targeted Demographic: Black men and women with HIV

About: Thrive SS programs are mainly focused on live support groups—including BYOB brunches and potlucks organized by local chapters, however, online peer support events and live-streamed webinars are available for those unable to attend in-person events.

PozPlace

www.facebook.com/groups/324419597599356/

Cost: Free

Targeted Demographic: Anyone

About: Poz Place is a private Facebook group that provides a safe space for anyone in need of HIV support regardless of their sexual orientation, gender, or HIV status. The group requires registration and an agreement to adhere to community rules.

TheTribe: Wellness Community, HIV/AIDS Tribe

Support.therapytribe.com/hivaids-support-group/

Cost: Free

Targeted Demographic: Individuals or family living with HIV/AIDS (newly diagnosed or long-time survivors)

About: Peer-to-peer support. The purpose of TherapyTribe is to connect users to licensed therapists and counselors, but there is a members-only forum that allows users to post comments or reply to questions and/or concerns from others in the community.

Positive Peers

PositivePeers.org

Cost: Free

Targeted Demographic: Individuals aged 13-34 living with HIV

About: Peer-to-peer support. Connect 24/7 to young people with similar experiences and concerns, providing each other with encouragement, comfort, and advice.

myHIVteam

myHIVteam.com

Cost: Free

Targeted Demographic: Individuals aged 18+ living with HIV

About: Peer-to-peer support. Users connect with others taking the same drugs or experiencing the same health concerns (which allows for filtering of members by lab results, symptoms, or side effects. The myHIVteam app allows users to build teams, post updates about themselves, and send and receive private or group messages.

Members are asked to provide details about their diagnosis (including current symptoms and the date of the initial diagnosis) along with a list of medications and side effects.

POZ Community Forum

www.Forums.POZ.com

Cost: \$15/30 days; \$25/90 days

Targeted Demographic: Everyone (e.g., HIV+, family, friends, community)

About: One of the largest and longest-running HIV discussion boards in the United States.

Monitored 24/7.

MEMPHIS/SHELBY COUNTY, TN

OUTMemphis

(901) 278-6422

info@outmemphis.org

Contact: None listed at this time

Cost: Free

Targeted Demographic: LGTBQIA+

What to Ask: "Are you aware of any open HIV support groups?"

Headliners

(901) 595-5081
headlinersmemphis@gmail.com

Contact: None listed at this time

Cost: Free

Targeted Demographic: LGTBQIA+ individuals, allies, etc.

What to Ask: “Are you aware of any open HIV support groups?” or “I am looking for a support group. Can you give me more information about an HIV group.” **or** “Hi, can I speak with [contact name].” then ask about HIV support groups.

MERCI Memphis

(901) 729-7825

Contact: Pat Friedman

Cost: Free

Targeted Demographic: n/a

What to Ask: “Are you aware of any open HIV support groups?” **or** “I am looking for a support group. Can you give me more information about the HIV group.” **or** “Hi, can I speak with [contact name].” then ask about HIV support groups.

HOPE House

(901) 272-2702 ext. 205

Contact: Sarah Dill

Cost: Free

Targeted Demographic: n/a

What to Ask: “Are you aware of any open HIV support groups?” or “I am looking for a support group. Can you give me more information about an HIV group.” **or** “Hi, can I speak with [contact name].” then ask about HIV support groups.

Friends for Life

(901) 272-0855

Contact: Ellyn Daniels

Cost: Free

Targeted Demographic: n/a

What to Ask: “Are you aware of any open HIV support groups?” or “I am looking for a support group. Can you give me more information about an HIV group.” **or** “Hi, can I speak with [contact name].” then ask about HIV support groups.

Hotlines

HIV/AIDS SUPPORT

Shelby County AIDS Hotline

(901) 222-9361 / (800) 525-2437

Hours: Monday-Friday, 8:00a - 4:30p

Website: n/a

Services: Call to set up HIV/STD testing and receive linkage to HIV care services. Ask questions or concerns regarding HIV/STDs (e.g., general information, transmission, testing locations)

HIV Care Hotline (Memphis Crisis Center)

(901) 274-7477 / (877) 448-5669

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: MemphisCrisisCenter.org

Services: Answers questions about HIV infection, transmission, testing and treatment, and issues related to living with HIV. They do NOT provide medical advice.

HIV/AIDS Nightline

(800) 628-9240

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: HIVNightLine.org

Services: Provides HIV information, referrals, and counseling to anyone at risk of or living with HIV/AIDS and their family/caregivers

HIVinfo

(800) 448-0440

Hours: Monday – Friday, 12:00p – 3:00p

Website: HIVinfo.nih.gov

Services: A service of the United States Department of Health and Human Services (HHS) that offers access to the latest, federally approved HIV/AIDS medical practice guidelines, HIV treatment and prevention clinical trials, and other research information

CRISIS & SUICIDE PREVENTION

988 Suicide and Crisis Lifeline

988 (call, text, or chat online)

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: 988lifeline.org

Services: Provides free and confidential support for people in distress, prevention and crisis resources for you or your loved ones

Suicide and Crisis Intervention Hotline

(901) 274-7477 / (901) 726-9505

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: n/a

Services: Provides referrals to mobile crisis, mental health

Crisis Text Line

741741 (text “HOME”)

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: n/a

Services: Provides support, but not medical advice. Crisis Counselor are trained volunteers and not professionals.

YouthLine

(877) 968-8491 (call) / 839863 (text)

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: n/a

Services: Provides teen-to-teen crisis support during select hours and help from adults at all other times

IMALIVE Online Chat

Online Chat Only (ImAlive.org)

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: imalive.org

Services: Online messaging service providing crisis support. Provides a safe place for people to go during moments of intense emotional pain.

SEXUAL ASSAULT

Memphis Sexual Assault Resource Center (MSARC)

(901) 222-4350

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: Shelbycountytn.gov/737/Crime-Victims-Rape-Crisis-Center

Services: Hotline for sexual assault. Access to HIV testing for people who have been sexually assaulted

Rape, Abuse, and Incest National Network (RAINN)

National Sexual Assault Hotline

(800) 656-4673

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: RAINN.org

Services: Hotline for sexual assault. Connects with a trained staff member from a sexual assault service provider in your area who can provide confidential support and information about local resources.

LGBT National Hotline

(888) 843-4564

Hours: Monday – Friday, 3:00p – 11:00p CST

Saturday, 11:00a – 5:00p CST

Website: LGBTHotline.org

Services: Hotline or email for peer-support, information, and local resources. All services are free, confidential, and for all ages.

LGBT National Youth Talkline

(800) 246-7743

Hours: Monday – Friday, 3:00p – 11:00p CST

Saturday, 11:00a – 5:00p CST

Website: LGBTHotline.org

Services: Hotline for LGBTQ+ young people. Provides confidential peer-support, information, and local resources for callers through age 25.

LGBT National Senior Hotline

(888) 234-7243

Hours: Monday – Friday, 3:00p – 11:00p CST

Saturday, 11:00a – 5:00p CST

Website: LGBTHotline.org

Services: Hotline for LGBTQ+ seniors callers. Provides confidential peer-support, information, and local resources for callers ages 50+.

The Trevor Project Lifeline

(866) 488-7386 (call) / 678678 (text “START”)

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: TheTrevorProject.org

Services: Counseling and crisis support for young LGBTQ+ individuals in crisis.

TN WARMLINES

Warmlines are an alternative to crisis lines if you're not in an immediate crisis but still want to talk to someone and receive emotional support. They're usually free and confidential and are staffed by peers who have dealt with mental health issues themselves. Most warmlines were designed to be state-specific or local, though some accept out-of-state calls and cover a national service area.

Crisis Line

(615) 244-7444

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: n/a

Services: n/a

Contact Care Line

(865) 584-4424

Hours: Sunday – Saturday, 9:00a – 9:00p CST

Website: n/a

Services: n/a

MHA of East TN

(865) 584-9125

Hours: Monday – Friday, 8:30a – 4:00p CST

Website: n/a

Services: n/a

Contact Ministries

(423) 926-0144

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Website: n/a

Services: n/a

If none of these Tennessee-based warmlines work for you, consider out-of-state warmlines found at:

Blog.opencounseling.com/us-warmlines/#out-of-state-warmlines

Transportation

Transportation is often provided through RWC care for many RWC facilities. However, if in need of direct public transport and you are enrolled in Medicare or Medicaid insurance plans, you may consider using the following transportation for other medical needs.

TENNESSEE

TennCare, Amerigroup Insurance

Phone Number: 1-866-680-0633

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Information Needed:

- Your phone number
- Pick-up address
- Social Security Number or Member ID number
- Time, date, address of appointment
- Name and phone number of provider

Time needed to schedule transport:

- Mental Health: 24 hours
- All other appointments: 72 hours (3 days)

Other:

TennCare, BlueCare Insurance

Phone Number: 1-855-735-4660

Hours: Sunday-Saturday, 7:00 AM – 5:00 PM CST

Information Needed:

- Your phone number
- Pick-up address
- Social Security Number or Member ID number
- Time, date, address of appointment
- Name and phone number of provider

Time needed to schedule transport:

- Mental Health: 24 hours
- All other appointments: 72 hours (3 days)

Other:

- Where's My Ride, 1-855-325-7586 (#2)

TennCare, United Healthcare Insurance

Phone Number: 1-866-405-0238

Hours: 24 Hours (Sun-Sat, 12 AM – 11:59 PM)

Information Needed:

- Your phone number
- Pick-up address
- Social Security Number or Member ID number
- Time, date, address of appointment
- Name and phone number of provider

Time needed to schedule transport:

- Mental Health: 24 hours
- All other appointments: 72 hours (3 days)

Other: